

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Goldstein, et al.  
Appl. No. : 10/038,098  
Filed : October 19, 2001  
For : Transaction Breakdown Feature To Facilitate Analysis Of End User Performance Of A Server System  
Examiner : Uzma Alam  
Group Art Unit : 2157

SUBSTANCE OF INTERVIEW

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

On December 26, 2006, Examiner Uzma Alam called Applicants' representative, Ronald Schoenbaum, to indicate that the application would be allowable if certain amendments were made to the claims, and that she needed to take action in the application on the same day. Mr. Schoenbaum notified Examiner Alam that he could not obtain authorization for the amendments on that day, but worked with Examiner Alam and her supervisor on several specific revisions that Mr. Schoenbaum felt would likely be acceptable. Examiner Alam indicated that she would make the changes by Examiner's Amendment, and that Applicants could make any necessary revisions by filing a Rule 312 Amendment.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 1 - 2 - 07

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